



Revised: 28-Jan-04

R-BGAN from Stratos Supplemental Terms and Conditions

The following supplemental terms and conditions – Regional BGAN Prepaid Services (“Supplemental Terms and Conditions”) apply to individuals and entities (“Customers”) using prepaid Regional BGAN services, including but not limited to such services associated with prepaid SIM cards and equipment provided by Stratos Mobile Networks, Inc., Stratos Communications, Inc., and/or Stratos Wireless, Inc. (collectively “Stratos”). Customers acknowledge and agree to be bound by all of the following Supplemental Terms and Conditions in addition to the applicable Satellite Services Terms and Conditions as posted on Stratos’ website at (http://www.stratosglobal.com/support/page-support_termsAndConditions_termsAndConditions.cfm) (collectively, “Terms and Conditions”). Use of Stratos’ Regional BGAN services (“Services”), Regional BGAN Prepaid SIM Card(s) (“Prepaid Cards”) and Regional BGAN mobile satellite terminal (“Equipment”) in connection with Regional BGAN prepaid services shall be deemed to constitute acceptance by Customers and their end users of the then-current version of the these Supplemental Terms and Conditions, as published and amended from time to time and, made available via a link on the Stratos home page: (<http://www.stratosglobal.com>)

1. **Appropriate Use of Services**

- 1.1 Prepaid Cards are only for data calls placed from Equipment. Use by Customers of the Prepaid Cards other than as specified herein will constitute unauthorized use of the Services, Prepaid Cards or Equipment.
- 1.2 Customers shall not rent, lease, resell or otherwise redistribute the Services, Prepaid Cards or Equipment, unless they have entered into a separate dealer and/or distributor agreement with Stratos.
- 1.3 Customers shall not reverse-engineer, decompile, or disassemble Prepaid Cards or Equipment.
- 1.4 Customers shall use the Services, Prepaid Cards and Equipment in accordance with all applicable laws and regulations, guidelines and standards and in accordance with the then-current Terms and Conditions or any other policies or procedures that may be posted on the Stratos web site for Regional BGAN from time to time.
- 1.5 Stratos reserves the right to terminate use of the Services, Prepaid Cards and Equipment immediately if Customers are engaging in abusive or fraudulent use.

2. **Prepaid Cards Validity Period.** Prepaid Cards are valid for a one (1) year period effective from the date that Customers use the Prepaid Cards to place the first call.

3. **Charges and Payment.** Customers will be charged \$15 per Mega Byte (MB), plus any applicable taxes, fees, surcharges or similar charges relating to such Services, Prepaid Cards or Equipment that are assessed by any governmental entity. Prepaid Cards must be paid in advance by Customers. Customers may use a credit card, check or other method of payment to purchase Services, Prepaid Cards and Equipment from Stratos.

- 3.1 Customer must purchase a minimum of 40MB per Prepaid Card. However, Customers may purchase greater amounts of MBs, but such amounts must be purchased in multiples of 10MB.
- 3.2 Customers’ Services use will be decremented in bytes from the Prepaid Cards. Once Customers have used all the MBs on the designated Prepaid Cards, Stratos reserves the right to suspend use of the Prepaid Cards, unless Customers replenish and add additional MBs to the Prepaid Cards.
- 3.3 There is no minimum charge per data session utilizing the Prepaid Cards.
- 3.4 If Customers add additional MBs prior to the expiration of their existing MB credits, Customer will forfeit all remaining MB credits on such Prepaid Card.

4. **Operating Instructions.** Once Customers have purchased Prepaid Cards, Customers can immediately use the Prepaid Cards on Equipment. Services using the Prepaid Cards are similar to Services using a non-



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Prepaid Card. Instructions for setting up a data session can be found in the Regional BGAN user manual supplied to Customers with Equipment. An electronic version of the user manual is also available through the Regional BGAN Launch Pad software.

- 4.1** Customers Services will be disconnected during a data download, if Customers allow the MB credits on Prepaid Cards to expire. In the event that this occurs, Stratos is not liable for any loss of the information or data, and (ii) Customers must replenish the Prepaid Card and restart their data download if they still require the information or data.
- 4.2** Customers should enter the following DNS and APN values in the network settings of their Equipment:
- Primary DNS: - 63.79.211.20
 - Secondary DNS: - 198.6.1.2
 - APN: - Stratos.bgan-r.inmarsat.com
- 4.3** No additional account numbers are required for the Prepaid Cards. The Prepaid Cards IIN is the account identifier.
- 4.4** Prepaid Cards do not require short codes, PINS, special software or hardware or specific training. Customers can use the Prepaid Cards with their existing Services and Equipment.
- 4.5** Customers can convert their existing Regional BGAN SIM card to Prepaid Cards at any time upon notification to Stratos and payment in advance of the applicable MBs. Should Customers require assistance or information regarding the use of the Services, Prepaid Cards or Equipment, Stratos' Customer Care is can be contacted at the following numbers 24 hours per day, 365 days per year:

Within North America:	1 888 766 1313
International:	+1 709 748 4233
Fax:	+1 709 748 4305
E-Mail:	info@stratosglobal.com
Website:	www.stratosglobal.com

- 5.** **Warranty.** STRATOS PROVIDES THE PREPAID CARDS AND SERVICES "AS IS" AND MAKES NO WARRANTIES EITHER EXPRESS OR IMPLIED. STRATOS DISCLAIMS ALL SUCH WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER SUCH WARRANTIES ARE MADE BEFORE OR AFTER THE ACCEPTANCE OF THESE SUPPLEMENTAL TERMS AND CONDITIONS – REGIONAL BGAN PREPAID SERVICES.

